



Rector

رقم: 107/م.ج/2026

Quality Policy

As part of its public service mission in higher education and research, and in order to consolidate its position as a scientific and technological centre of excellence, M'Hamed Bougara University is committed to implementing and maintaining a Quality Management System (QMS) in conformity with the requirements of the international standard ISO 9001:2015.

This Quality Policy defines the strategic directions of the University and constitutes the reference framework for establishing and monitoring annual Quality Objectives.

In the context of continuous improvement, and to meet the expectations of our stakeholders (Students, Academic Staff, Administrative and Technical Staff, Supervisory Authority, Socio-Economic Partners, Society), the University Management, represented by Rector Professor Noureddine Abdelbaki, is committed to implementing a Quality Management System (QMS) in conformity with the requirements of ISO 9001: 2015, in order to achieve the following objectives:

1. Compliance with Applicable Requirements

- Strictly adhere to the applicable national regulations in force (Laws, Decrees, Ministerial Orders) governing higher education.
- Meet the legitimate needs and expectations of students and administrative and academic staff.

2. Continuous Improvement

- Drive the QMS through a process-based and risk-based approach.
- Regularly assess the performance of the system and implement corrective actions to ensure continuous improvement of the quality of training, research, and administrative services.

3. Competency Development

- Ensure training and awareness-raising of all staff on quality related matters.
- Foster a work environment conducive to the involvement of all University stakeholders.
- Engage all structures (faculties, institutes, libraries, incubators) in a culture of accountability and transparency.
- Embed a quality culture throughout the institution through awareness and training initiatives.

4. Academic and Scientific Excellence

- Ensure the relevance of LMD degree programmes in relation to the labour market needs and encourage innovative scientific research and technology transfer.
- Promote the digitalisation of pedagogical, administrative, and scientific processes to improve efficiency and transparency in the management of university activities.
- Strengthen digital platforms dedicated to teaching, research, and document management, in order to optimise the overall performance of the university.

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The University Rector: Professor Noureddine Abdelbaki

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